



**CUSTOM  
COILS**

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## Quality Statement

**Quality at Custom Coils is defined as satisfied customers, employees proud of their work and a strong and flexible company.** To achieve this, continual review, evaluation and action involving all employees directed toward maintaining extremely low scrap rates, rework rates and customer returns along with a strong cash flow and a “second to none” attitude in responsive personalized customer service. Emphasis is placed on a safe and positive work environment, training, development of special individual skills and on all employees approaching daily work with a “consistent and attentive effort.” All employees are aware of this facet of their work and are supported by the company in their quest for personal growth in all of these areas.